

# Step-by-Step Instruction for SpyWall Purchase and License Activation

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# **SpyWall License Activation**

After you purchase SpyWall, you will receive an e-mail with the invoice, a key, and a license activation link. Install SpyWall client and use one of the following options to activate SpyWall license.

## ***Option #1***

Click on the activation link to activate the license. If that does not work:

- 1) Install SpyWall on your PC.
- 2) Start the IE web browser
- 3) Copy and past the license activation link into the “Address bar”
- 4) Your license will be automatically activated.

## ***Option #2***

- 1) Start SpyWall application
- 2) Enter the 25 digit registration code and click on the “Activate” button

## ***Option #3***

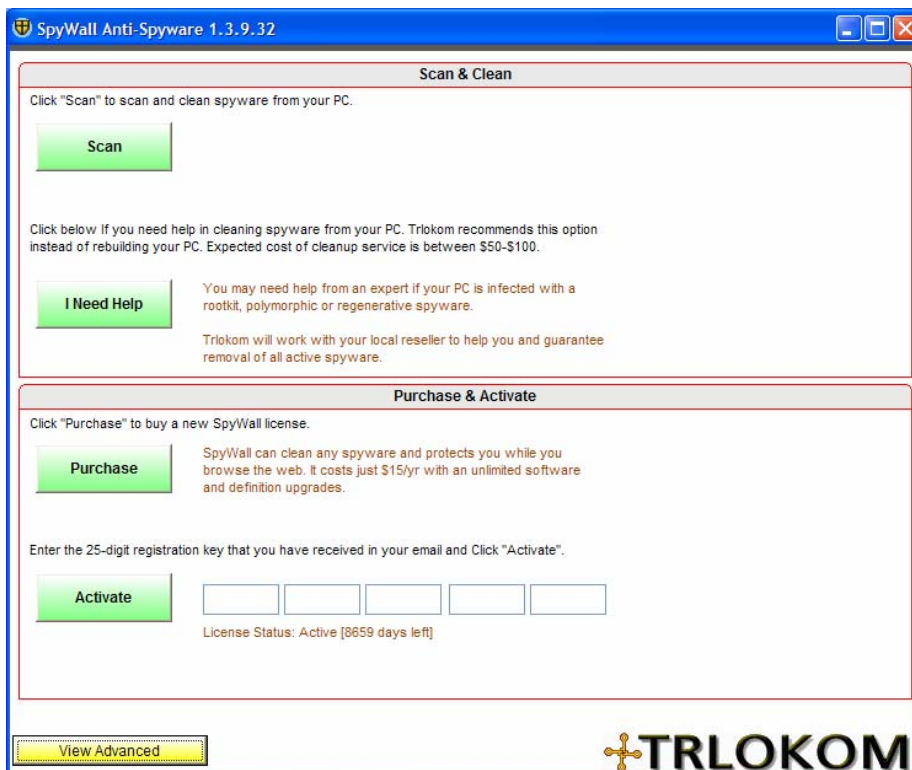
- 1) Click on “Generate license request” button in “About SpyWall” tab.
- 2) e-mail the file to [license@trlokom.com](mailto:license@trlokom.com)
- 3) You will receive a license file.
  - Start SpyWall application and click on “View Advanced”
  - Click on “Install license” button in “About SpyWall” tab and provide the location of the received license file.

# SpyWall Purchase

To purchase SpyWall, download and install SpyWall.  
([www.trlokom.com/my/download/spywall\\_installer.exe](http://www.trlokom.com/my/download/spywall_installer.exe))

## Step 1

Start SpyWall Application and click on “Purchase” button



## Step 2

SpyWall will start the web browser and take you to [www.trlokom.com](http://www.trlokom.com).

Select the duration of the SpyWall client subscription and the support type.


Click on “Update” and then on the “Add To Cart” button.

Trlok Secure Networks / SpyWall Anti Spyware / Remote Access VPN - Windows Internet Explorer

http://www.trlok.com/my/product\_info.php?products\_id=41

File Edit View Favorites Tools Help SpyWall Enabled Scan 1363 Attacks Blocked


PayPal Manager Malware Research - I... Trlok Secure Netw... Trlok Secure N...




# TRLOKOM Secure Networks

PRODUCTS PURCHASE SUPPORT COMPANY PRESS

Product Purchase Quick Checkout Place Order Confirm Order



**DATAMATION** 2006  
**PRODUCT OF THE YEAR.** SpyWall wins the 2006 Datamation Product of the Year award for Enterprise Security.



## SpyWall Client Subscription

SpyWall gives you best possible protection while you are surfing the web. SpyWall will also clean spyware from your PC.

This transaction is 100% secured by VeriSign™ and your credit card information is safe. To order by phone: Call 626-357-3706 (M-F, 10am-7pm PST)

**SpyWall Purchase:**

Duration: 3 year subscription for \$29.99 (Save \$14.98)

Support Type: Regular

Support Description: Regular support entitles the user to unlimited spyware definition updates, SpyWall software upgrades, and online support.

Total: \$29.99

Product Purchase Quick Checkout Place Order Confirm Order

Done Internet 100%

### Step 3

- New accounts: Enter your e-mail address, credit card information, and password you want.
- Existing accounts: Enter your e-mail address, credit card information, and password.
- Click on “Checkout” button

Trlok Secure Networks / SpyWall Anti Spyware / Remote Access VPN - Windows Internet Explorer

https://www.trlok.com/my/login\_checkout.php?please\_login=1

File Edit View Favorites Tools Help SpyWall Enabled Scan 1363 Attacks Blocked

PayPal Manager Malware Research - I... Trlok Secure Netw... Trlok Secure N... X

information is safe. (M-F, 10am-7pm PST)

**Step 1 (Enter/Register e-mail address)** \* Required information

E-Mail Address:  \*

Reenter E-Mail Address:  \*

Enter password. **New customers must choose a new password.**

Password:  \*

[Click here if you have forgotten your password.](#)

**Step 2 (Enter credit card information)**

Credit Card via Verisign. (We do NOT accept Discover card)

Name on Credit Card:  \*

Credit Card Number:  \*

Expiration:   \*

Card Verification Number:  \*

(**Visa/MC**: On the back of your card, locate the 3 digit security code. Click here to help locate it  
**AMEX**: On the front of your card, locate the 4 digit security code. Click here to help locate it)

**Discount Coupon**

Enter Redemption Code:

**Step 3 (Click button below to checkout)**

Product Purchase **Quick Checkout** Place Order Confirm Order

Home » Checkout » Payment Method Account | Cart

Trusted sites 100%

## Step 4

- Your account and credit card information has been verified.
- Click on “Confirm Order” button to place the order.

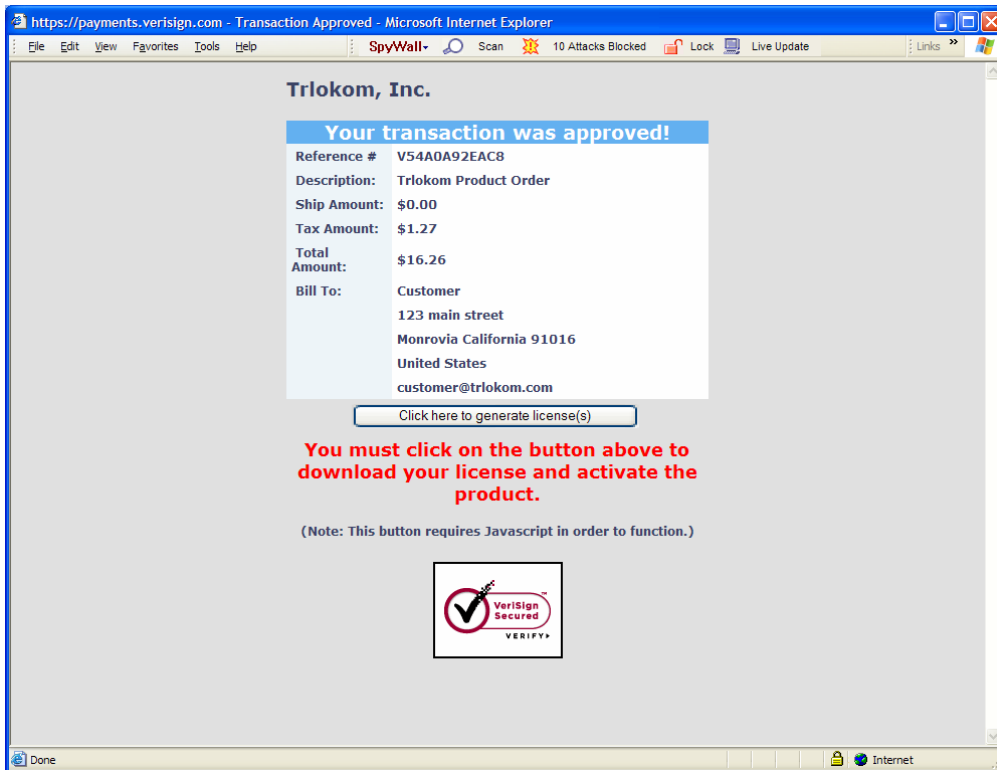
The screenshot shows the Trlok Secure Networks website in Microsoft Internet Explorer. The browser title is "Trlok Secure Networks / SpyWall Anti Spyware / Remote Access VPN - Microsoft Internet Explorer". The address bar shows "SpyWall-". The page content includes:

- Navigation:** Home » Checkout » Confirmation. Links for Log Off, Forum, Account, and Cart are also present.
- Left Sidebar:** Home, Products, Support, Company, Press, Contact. Buttons for "Purchase SpyWall" and "Install SpyWall".
- Order Confirmation:**
  - Message:** Congratulations! Your new account has been successfully created! Your Trlok account password has been sent to the provided email address. You can confirm your order by clicking on the 'Confirm Order' button.
  - Products:** 1 x SpyWall Client Subscription (\$14.99). Support Type: Regular. Duration: 1 year subscription.
  - Billing Information:**
    - Billing Address:** Customer, 123 main street, Monrovia, CA 91016, United States. Sub-Total: \$14.99, State Tax: \$1.27, Total: \$16.26.
    - Payment Method:** Credit Card via Verisign.
  - Payment Information:** Credit Card via Verisign: Visa. Name on Credit Card: Customer. Credit Card Number: 4111XXXXXXXX1111. Expiration: January, 2006. Card Verification Number: 123.
- Confirmation Progress:** Delivery Information, Payment Information, **Confirmation**, Finished!
- Buttons:** Confirm Order.

## Step 5

- You will be taken to Verisign page. You must click on “Click here to generate license(s)” in order to activate client licenses.

- If you do not click on this button, your purchase will fail.



- The dialog box shown below will be displayed after the license file has been successfully installed.



## Re-installing License File

In case you ever re-build your computer and had to re-install SpyWall, the license can be activated by clicking on the license activation link. You can also start SpyWall application, enter the registration code and click on “Activate” button.

Another way is to:

- 1) Log into your account.
- 2) Click on “Assign and download license files” link under licenses and downloads.



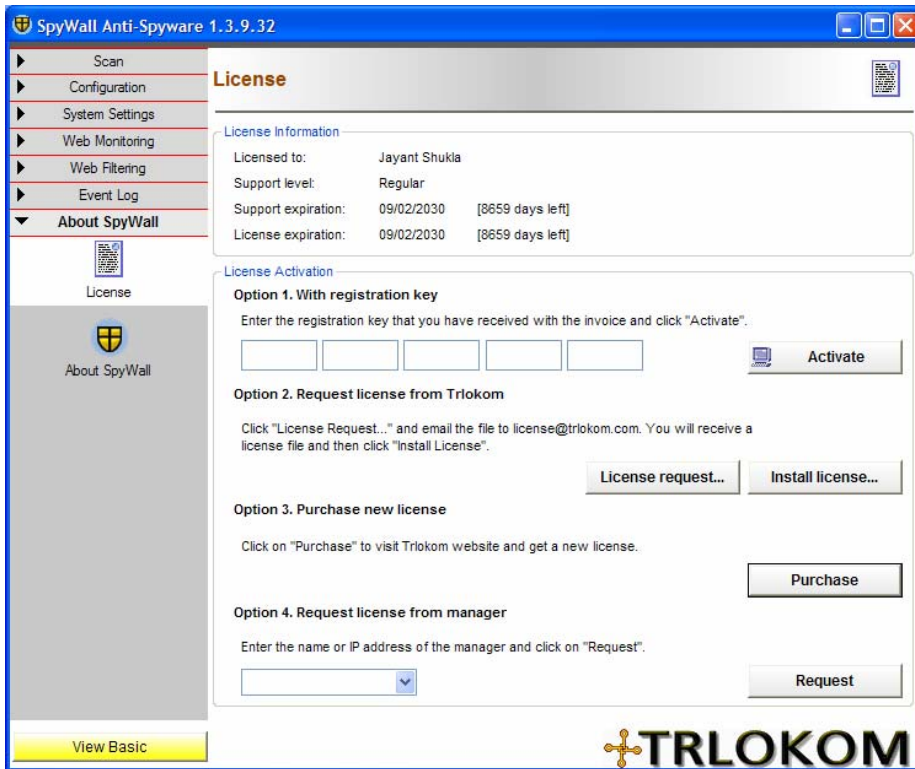
- 3) Click on the download button next to your computer name under the SpyWall tab.
- 4) Save the file on disk.

The screenshot shows the Trlok Secure Networks website interface. The main content area is titled "Licenses" and features a navigation menu on the left with options like Home, Products, Support, Company, Press, and Contact. Below the navigation menu are two buttons: "Purchase SpyWall" and "Install SpyWall". The main content area displays a table of licenses for various computers. The table has columns for Computer, Action, Support, and Features. The licenses listed are:

Computer	Action	Support	Features
Not assigned	Assign Merge	Regular (expires May 1, 2006)	Standard
TRLDSK1	Download Edit	None (expires May 1, 2006)	Standard
trlhpc1	Download Edit	None (expires May 1, 2006)	Standard
trlhpc1	Download Edit	None (expires May 1, 2006)	Standard
trlap22	Download Edit	None (expires May 1, 2006)	Standard
TRLLAP43	Download Edit	None (expires May 1, 2006)	Standard

Below the table, it states "5 of 6 licenses used." and provides a link to "Buy more licenses:". There is also a section for "SpyWall Enterprise (Manager)" with a table showing a license for "TRLLAP43" with a "Download" button.

- 5) Start SpyWall application and click on “View Advanced” button
- 6) Click on “Install license..” button in the “About SpyWall” tab.
- 7) Provide the location of the downloaded license file.



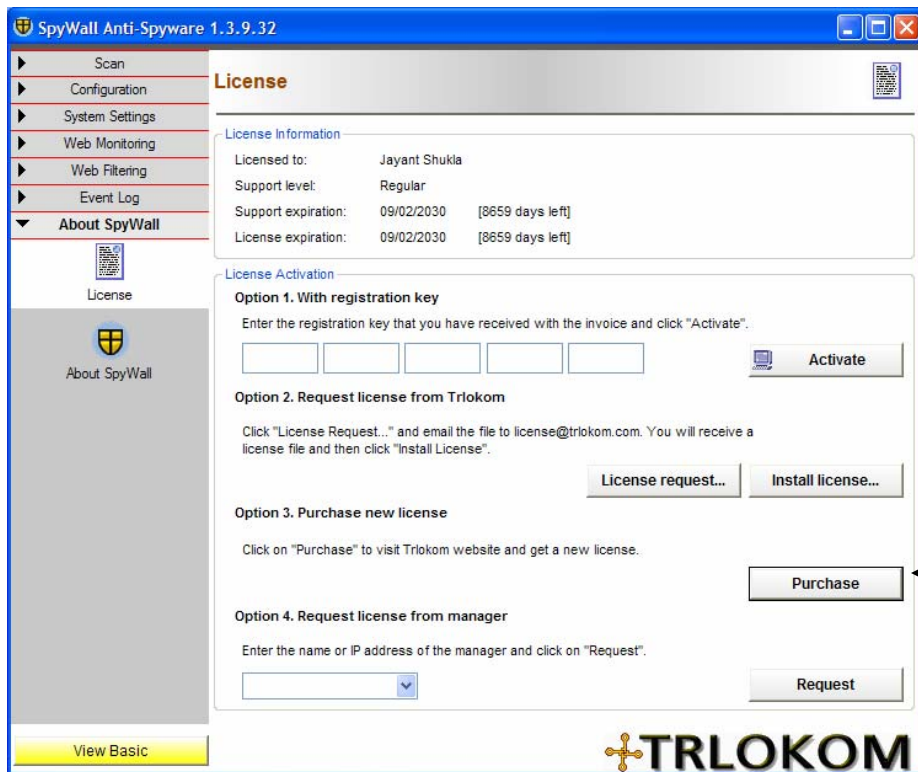
# Activating Previously Purchased SpyWall License

The easiest way to activate any previously purchased SpyWall license is to keep the registration key and use it to activate SpyWall. In case the user has lost the registration key, use the method described below.

## Step 1

Install SpyWall software on your PC. You can download SpyWall client software from [www.trlok.com](http://www.trlok.com).

After you have downloaded and installed SpyWall software, from the “About SpyWall” tab, click on “Activate/purchase” button.



## Step 2

SpyWall will start the web browser and take you to [www.trlokom.com](http://www.trlokom.com).

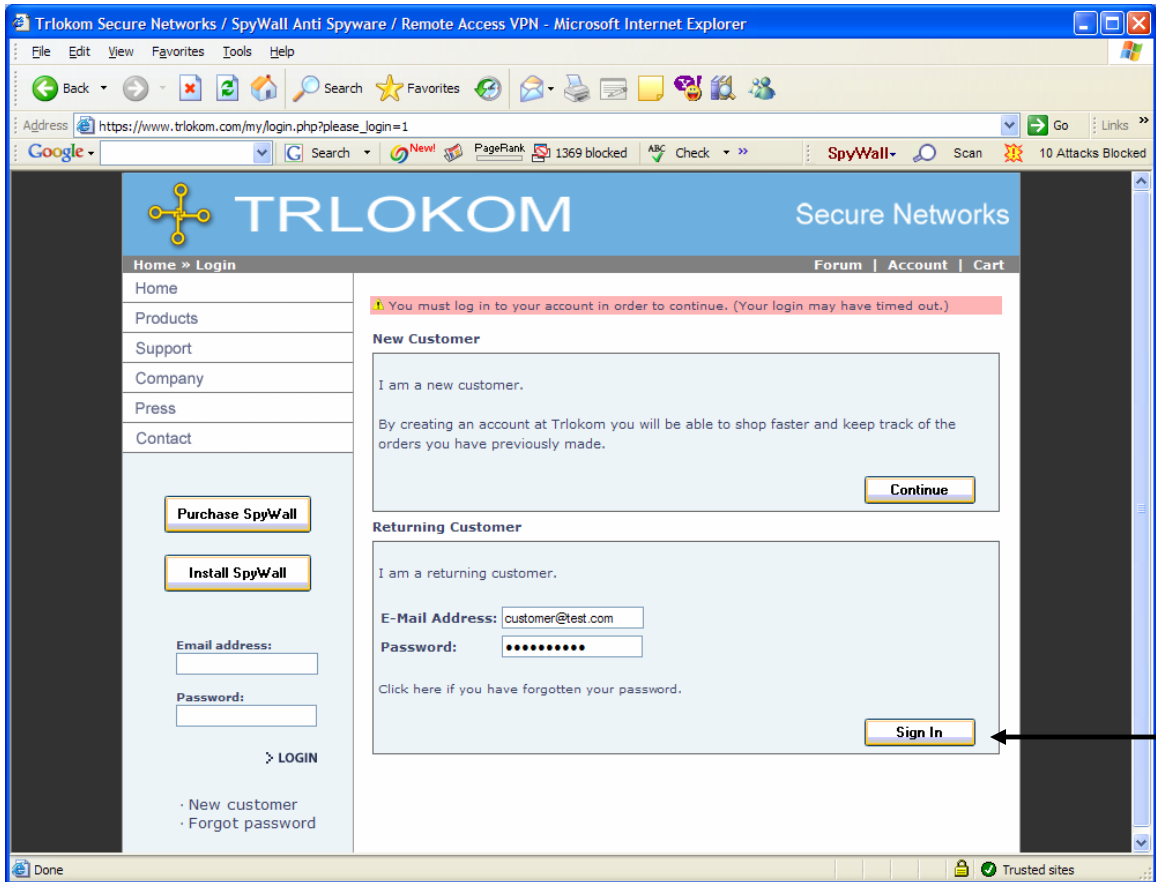
Select the duration of the SpyWall client subscription and the support type.

Click on the “Click here” button at the bottom of the page.

The screenshot shows a web browser window displaying the SpyWall Client Subscription page. The browser's address bar shows the URL [http://www.trlokom.com/my/product\\_info.php?products\\_id=41](http://www.trlokom.com/my/product_info.php?products_id=41). The page features a navigation menu with options: Product Purchase, Quick Checkout, Place Order, and Confirm Order. A banner at the top left reads "2006 DATAMATION PRODUCT OF THE YEAR" and "SpyWall wins the 2006 Datamation Product of the Year award for Enterprise Security." A VeriSign Secured logo is visible in the top right. The main heading is "SpyWall Client Subscription". Below it, a text block states: "SpyWall gives you best possible protection while you are surfing the web. SpyWall will also clean spyware from your PC." A security notice says: "This transaction is 100% secured by VeriSign™ and your credit card information is safe." To the right, contact information is provided: "To order by phone: Call 626-357-3706 (M-F, 10am-7pm PST)". The "SpyWall Purchase:" section includes a "Duration:" dropdown set to "3 year subscription for \$29.99 (Save \$14.98)", a "Support Type:" dropdown set to "Regular", and a "Description:" of "Regular support entitles the user to unlimited spyware definition updates, SpyWall software upgrades, and online support." A "Total: \$29.99" is displayed. Below this are "Update" and "Add To Cart" buttons. A second navigation menu is at the bottom of the purchase section. At the very bottom, a box contains the text: "To activate previously purchased license, [Click Here](#) (Do NOT click here if you are trying to Purchase SpyWall)". An arrow points to the "Click Here" link.

## Step 3

Enter your login information

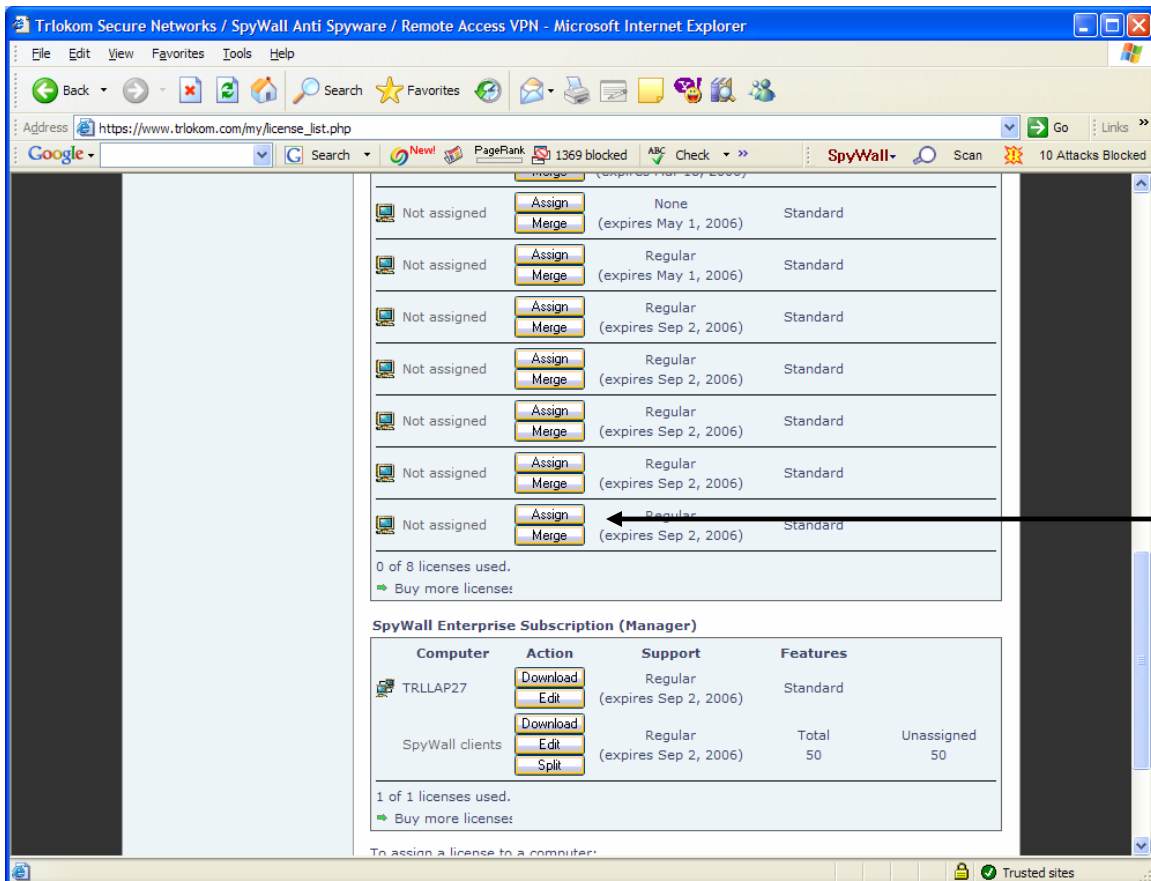


## Step 4

Login will automatically redirect to the “Licenses” page for all Trlokom products.

Select the “SpyWall” tab and it will display all purchased and activated SpyWall and/or TCM licenses. You can either download an old license file or assign a license that has not been activated yet.

To assign and activate a purchased license, click on “Assign” button.

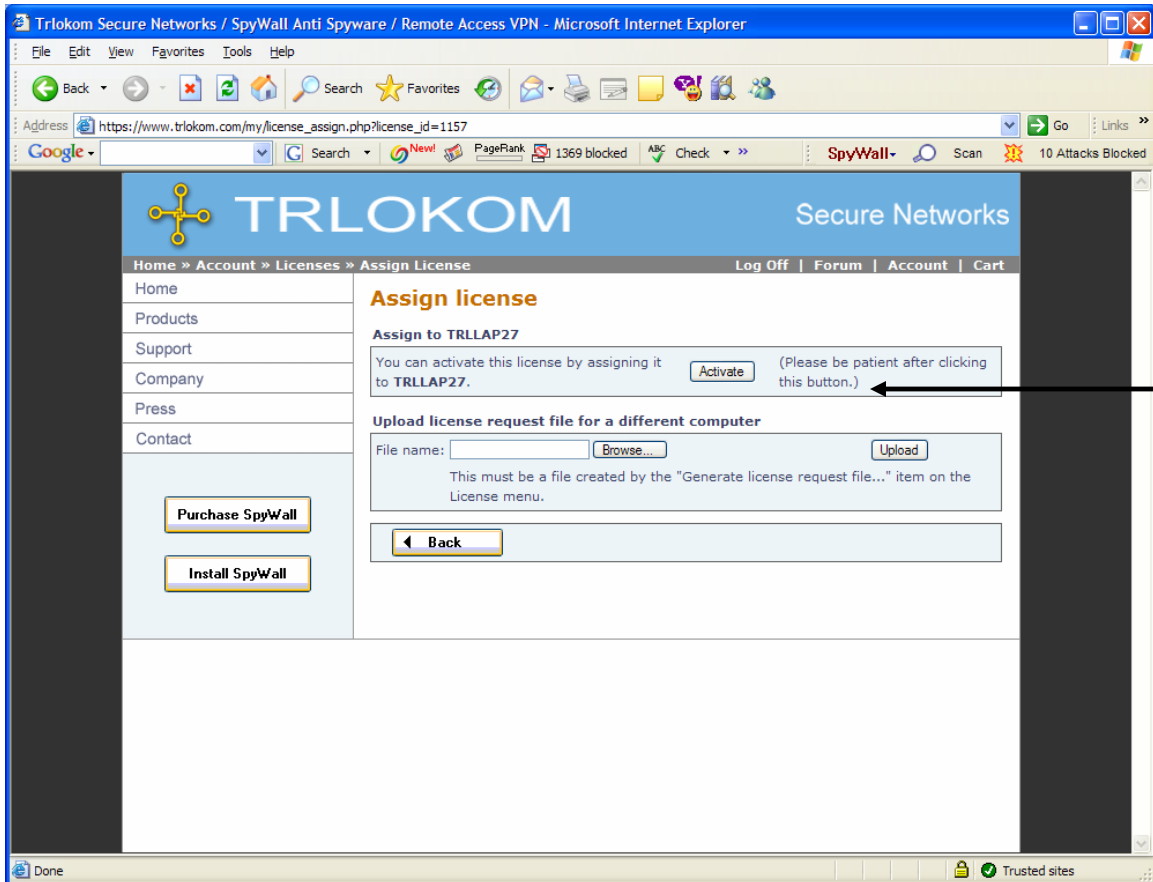


The screenshot shows a web browser window with the URL [https://www.trlokom.com/my/license\\_list.php](https://www.trlokom.com/my/license_list.php). The page displays a list of licenses and a section for 'SpyWall Enterprise Subscription (Manager)'. An arrow points to the 'Assign' button of the 8th license in the list.

Computer	Action	Support	Features
TRLLAP27	<a href="#">Download</a> <a href="#">Edit</a>	Regular (expires Sep 2, 2006)	Standard
SpyWall clients	<a href="#">Download</a> <a href="#">Edit</a> <a href="#">Split</a>	Regular (expires Sep 2, 2006)	Total: 50 Unassigned: 50

## Step 5

Clicking on the “Assign” button will bring up the final “Assign license” page. It will display the computer name and ask you to click on “Activate” button to confirm and activate the license on that computer.



The dialog box shown below will be displayed after the license file has been successfully installed.

